


## Immediate Needs Assessment

### **When to call us:**

- As soon as potential needs are identified
- Injured worker needs **temporary** accommodation and is returning home where there are safety and access concerns

### **How we will help:**

- Conduct an **abbreviated** home access assessment to identify *immediate needs* (NOTE: Charge for abbreviated assessment will be credited should claim require statutory home modification in future.)
- Develop cost-effective and transitional solutions based on injured worker's needs
- Recommend reasonable & necessary product or device installation/implementation as necessary
- Coordinate installation of approved products



We are happy to work with any preferred DME provider!

## Statutory Home Modification

### **When to call us:**

- Immediately or once prognosis is apparent
- Injured worker has suffered a severe and catastrophic injury where **permanent** home access needs are anticipated and discharge from hospital/rehabilitation facility is pending

### **How we will help:**

- Initiate communication with injured workers' hospital discharge team, social worker, occupational and physical therapists, etc.
- Maintain contact with QRC and/or medical case manager
- Conduct an *interim needs* evaluation of the injured workers' home in preparation of discharge
- Thorough review of the injured workers' medical records to assist in determining what long term needs may be expected
- Maintain communication with medical providers to gauge ongoing access needs as necessary
- Conduct a **comprehensive** home access & safety assessment to determine immediate and long-term needs
- Prepare a detailed narrative report outlining access issues; propose reasonable & necessary solutions for adjuster/attorney review; costs
- Commence multi-step process of submitting proposal to the Minnesota State Council on Disability, the WCRA (as appropriate) and DOLI for approval
- Provide clarification to parties as necessary for claim approval